



## Health-care institution Survey

*Dear Superintendent, Sister in Charge, Nurse counselor, or other attending health care worker.*

The Treatment Action Campaign is an organization that works for the rights of people with HIV to health care and an improved health care service for all citizens of South Africa.

For the past two years, our work has focused on supporting the government's strategic Plan on HIV/STIs and TB by campaigning for the implementation of prevention programmes like:

- the Prevention of **Mother To Child HIV Transmission**,
- **public education programmes on the treatment of HIV** in clinics and other public spaces
- **nurse training workshops to assist health workers in the management of patients with HIV.** (These we conduct together with our partners.)

We have extensive information on HIV treatment and would be glad to assist with information needs of health workers as well as their patients.

## This Questionnaire

In response to a Cabinet call on April 17, 2002, we are embarking on a programme to assist in identifying:

- **strengths of health care facilities**
- **needs of health care workers and patients in specific facilities**
- **ways in which health care services can be improved to benefit patients**
- **ways to improve** the working space within health care facilities to be more conducive for health care workers.

TAC works closely with labour unions, including health worker unions. Thus, our interest with this questionnaire is only in finding out existing gaps which obstruct proper service delivery and how those obstacles can be overcome.

We therefore ask your assistance in filling in this questionnaire truthfully for the benefit of patients who use the public health facility you are in. Answers need not be simple yes/no answers. This survey is not being conducted for statistical purposes, but in order **to identify issues** that members of the community and organizations such as TAC can assist with resolving.

We thank you in advance and look forward to a mutual relationship with your facility.

Yours in the struggle for a better health care system for all.

Treatment Action Campaign

(TAC)

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Institution Name:

Name of TAC representative completing survey:

Name and position of institution representative completing survey:

Date:

## 1. HIV TESTING

Is HIV testing offered? Yes  No

Is HIV testing only done for sick patients, or is testing done on request?

Is HIV testing done for children?

Yes  No

Does pre-test HIV counselling always take place?

Yes  No

Does post-test HIV counselling always take place?

Yes  No

What kind of HIV test is being used?  
How long does it take before the person gets their results?

If rapid tests are not used, why not?  
If rapid tests are used, what is your experience with them?

How many nurses/volunteers/lay counsellors/social workers are involved in the HIV testing/counselling process?

Where have the nurses/volunteers/lay social/social workers received their counselling training?

Do only nurses deal with counselling?

Yes  No

If yes to the above question, is this a duty added to their other tasks?

Yes  No

## 2. HIV-SPECIFIC SERVICES PROVIDED

Are people who are diagnosed HIV+ referred to a support group?

yes  no

Does the institution refer HIV+ patients elsewhere for medical treatment or does it deal with them here?

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Does the institution provide an HIV dedicated clinic / infectious disease clinic?

yes  no

Does the institution provide CD4 testing?

yes  no

Does the clinic deal with a large number of HIV+ patients? How many?

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Is the institution in a position to refer patients to relevant organizations in the community for help in areas that they cannot provide?

yes  no

Does the clinic have a copy of the government's Standard Treatment Guidelines for OIs associated with HIV?

yes  no

## 3. SUPPLY OF MEDICATION

Does the institution have sufficient stock of Cotrimoxazole?

yes  no

Does the institution have sufficient stock of Fluconazole?

yes  no

Does the institution have sufficient stock of Acyclovir?

yes  no

Does the institution have sufficient stock of all vitamins?

yes  no

Does the institution have sufficient stock of nutritional supplements?

yes  no

Does the institution have sufficient stock of all necessary TB medications?

yes  no

Does the institution have sufficient DOTS cards and treatment supervisors?

yes  no

Does the institution have sufficient stock of AZT for women who have been raped?

yes  no

Does the institution have sufficient stock of AZT for health-care workers who have undergone needle stick injuries?

yes  no

Are there any other medications that the institution needs but for which it has insufficient stock?

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Does the institution have sufficient stock of condoms?

yes  no

Does the institution have sufficient stock of femidoms?

yes  no

#### 4. GENERAL STAFFING ISSUES

Does the clinic have sufficient doctors? (How many?)

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Does the institution have sufficient nurses? (How many?)

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Does the clinic have sufficient pharmacists? (How many?)

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Does the clinic have sufficient counsellors and social workers?

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Does the institution have sufficient cleaning staff and clerks?

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How many patients does the institution handle a day, on average?

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Are there particular times when the institution is under strain due to lack of staff?

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How many posts are vacant? Why are they not filled?

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Does staff receive ongoing training on HIV care?

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What initiative has the staff undertaken to improve the care for patients with HIV?

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Is there special support for staff members who live with HIV?

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Is there a workplace HIV policy?

Which is the main trade union that addresses the needs of the staff?

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What program has the trade union run to improve condition for staff?

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In which way can community organizations like TAC help to improve services for patients with HIV?

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## 5. MANAGEMENT OF INSTITUTION

Who is in charge of the institution?

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Under what provincial or municipal authority does the institution fall?

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Who is in charge at district level for the institution?

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Is there a special task team at district level to attend to HIV care?

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What are the priorities for the management in terms of HIV care?

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Who controls the budget?

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Was the budget adhered to? How much was overspent/unspent on the last budget?

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On what services was the budget overspent?

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